

International Restricted Commodities & Services

Last Revision: 08/05/2016

The following list of commodities and services have been identified as high risk by R+L Global's corporate leadership. Any commodity in the "VP Approval" section needs to be reviewed and approved before R+L Global commits to providing a rate or service offer to a customer (see page 2 for approval guidelines). R+L Global will not offer services for any commodity listed in the "Restricted" section.

VP Approval Required - Services

- Door Pickups and Deliveries to/from Nigeria
- Foreign to Foreign Shipments
- Temperature Controlled Goods

VP Approval Required - Commodities

- Bagged Goods
- Computer Servers
- Enamel & Porcelain Products
- Grains / Cement / Raw Lumber
- HazMat - Class 1.4, 1.5, 1.6 (Explosives)
- Iron / Steel / Other Ferrous Products
- Marble / Granite / Ceramic (Tiles)
- Used Vehicles
- Light Bulbs
- Lighting Fixtures
- Sporting Knives
- Textile and Knitting Machines
- Trophies

Restricted

- Alcohol / Spirits
- Animals – Live, Frozen, or Mounted
- Antiques / Statues / Fine Arts / Artifacts
- Asbestos
- Bank Notes & Negotiable Items / Evidence for Trials
- Cigarettes / Tobacco
- Firearms
- Furs or Fur Garments
- Garbage or Scrap Materials
- HazMat - Class 1.1, 1.2, 1.3 (Explosives)
- HazMat - Class 7 (Radioactive)
- Household Goods / Personal Effects
- Human Remains / Live Organs and Tissue
- Infectious Substances
- Jewelry / Watches / Precious Stones & Metals / Pearls
- Marble / Granite / Ceramic (Slabs)
- Paintings or Lithos
- Stamps / Coin Collections / Models (including Architectural)
- Transparencies / Slides / Film or Music Negatives & Masters
- Windows and Plate Glass

Restricted Commodity - Approval Guidelines

As a general note, approval turn-around may require 24-48 hours

Process for all “VP Approval” Requests

1. Secure the details of the opportunity:
 - Name of customer and sales rep assigned
 - Previous business R+L Carriers and R+L Global has had with the customer
 - Detailed commodity description - Include whether new or used
 - Packaging and securing description - include individual shipping unit
 - Photos of product (as shipping unit, as individual/inner packaging)
 - Pro Forma Invoice and Packing list
 - FOB Invoice value of goods
 - Transport lane / ports, mode of transport, and approximate ship date
 - Incoterms® rule and service level requirements
 - Shipper's website or company information; product brochure
2. Submit an email request with the header “Restricted Commodity Request for Approval - Customer Name/Code - Commodity) to restrictedcommodities@rlglobal.com
3. Compliance will review, request additional information as needed, submit recommended action to VP
4. VP will advise approval/denial to proceed. Approval may carry specific requirements, including but not limited to verifying customer has acceptable cargo insurance in place / requirement for the customer to procure cargo insurance with us as a condition of acceptance. Insurance Underwriter terms, conditions, special premiums and liability limits will apply as condition of final acceptance.

Foreign-to-Foreign Guidelines

A Foreign-to-Foreign (F-T-F) shipment is defined as a shipment request from a U.S. based customer where transportation both originates and terminates in a foreign country. F-T-F service offerings are viewed strictly as a **Value Added** service, we will not engage in low margin opportunities. F-T-F quotes must can only be handled where the local U.S. client is responsible for freight payment.

The same approval process as restricted commodities will apply for F-T-F shipments, with the exception that the following additional information must be provided:

- Full contact and address details of the origin seller and destination buyer
- Which origin and/or destination agent will be utilized – preference to be given to IFLN partners and agents designated as Primary in their market

A signed QAC (quote acceptance) is always required, and must include notes detailing the following:

- Customer should be prepared to prepay charges, and we will not guarantee POD.
- All shipping documents must be provided prior to shipment execution and will be subject to agent approval.
- Customer must accept full liability any issues or delays related to customs compliance process, and all costs associated with delays, including but not limited to storage, inspection, re-handling, and transfer fees.
- Customer is required to purchase Cargo Insurance, or provide proof of Cargo Insurance.

Temperature Control Guidelines

A temperature controlled shipment is defined as a shipment requiring a customer specified temperature to be maintained for the duration of the shipment. This can either be frozen, chilled, or protect from chill cargo.

Due to the sensitive nature of temperature controlled cargo R+L Global will not engage in low margin opportunities. When requesting approval for this type of shipment please make sure to copy in the local manager or Senoir IAE.

The same approval process as restricted commodities will apply for F-T-F shipments, with the exception that the following additional information must be provided:

- Required temperature setting
- Required vent setting (if applicable)
- Percentage of cargo claims in the past year

A signed QAC (quote acceptance) is always required, and the following must be provided by the customer:

- Temperature and setting information on customer letterhead
- Customer is required to purchase Cargo Insurance, or provide proof of Cargo Insurance.